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# Information system security policy template



This Reference Sheet has been developed to complement the Queensland Government Information Standards.

The information contained in this document may be used as additional reference material by Queensland Government agencies when managing the use of ICT facilities and devices. Agencies should consider the information provided as reference material and interpret it in the context of their own agency methodologies.

**Example Template - Use of ICT Facilities & Devices Policy**

## 1. PURPOSE

[A general statement emphasising the effective use of the internet and email as business, communication and education tools]

## 2. SCOPE

[Outlines the users and ICT facilities and devices covered by the policy]

## 3. LEGAL REQUIREMENTS

[Outlines the relevant legal and statutory compliance requirements]

## 4. POLICY STATEMENT

[States the agency's overall policy in the use of ICT facilities and devices and aligns with IS99, Cabinet endorsed Policy & Principles Statement and approved Code of Conduct]

## 5. SECURITY

[This section should refer to the agency's security policies which specifically relate to the use of ICT facilities and devices and highlights specific issues, eg. information classification and control, Internet and email restrictions should also be entered, eg. mailbox size limits]

## 6. ACCESS TO ICT FACILITIES AND DEVICES

[Clearly defines issues surrounding access to the agency's ICT facilities and devices including who has access to what]

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## Safeguarding Customer Information Information Security Policy Sample 1

[Designed For An Institution Without Internet Banking]

### Objectives

In response to Section 501(b) of the Gramm-Leach-Bliley Act, [Your Institution] has developed guidelines to establish appropriate standards relating to the administrative, technical and physical safeguards of customer records and information. These safeguards are designed to:

- ✓ Ensure the security and confidentiality of customer information,
- ✓ Protect against any anticipated threats or hazards to the security or integrity of such information, and
- ✓ Protect against unauthorized access to or use of customer information that could result in substantial harm or inconvenience to any customer.

This Customer Information Security Program will:

- ✓ Identify and assess the risks that may threaten customer information,
- ✓ Develop written policies and procedures to manage and control these risks,
- ✓ Implement and test the plan, and
- ✓ Adjust the plan to reflect changes in technology, the sensitivity of customer data and internal or external threats to information security.

### Identification and Assessment of Risks

[Your institution] recognizes that it has both internal and external risks. Some of these risks have already been discussed in the Bank's Privacy Policy and the Bank's Business Plan. The risks identified in the Business Plan include credit risk, market risks interest rate risk, liquidity risk, operational risk, legal risk, and reputational risk. More risks are detailed in the Contingency Plan/Emergency Preparedness Plan of the Bank.

AMERICAN BANKERS ASSOCIATION

### Data Protection Policy

Suggested steps to follow in developing and managing this policy:	
1 Initiate and establish structures	<ul style="list-style-type: none"><li>• Reference the key document, A Guide for Data Controllers, which was issued to all primary and post-primary schools in 2003.</li><li>• Develop a data protection response within the school, including the following:<ul style="list-style-type: none"><li>▪ Establish a co-ordinating group if a committee is necessary.</li><li>▪ Study relevant resource documents and legislation, including:<ul style="list-style-type: none"><li>• A Guide for Data Controllers – Data Protection Commissioner</li><li>• Data Protection Act, 1988</li><li>• Data Protection (Amendment) Act, 2003</li><li>• Education Act, 1998</li><li>• Education (Wellbeing) Act, 2000</li></ul></li></ul></li></ul>
2 Review and Research	<ul style="list-style-type: none"><li>• Review existing practice or policy in your school on data protection.</li><li>• Identify the issues that need to be addressed.</li></ul>
3 Preparation of draft policy	<ul style="list-style-type: none"><li>• The template below is designed to assist the drafting process. Each section of the template will influence the procedures adopted.</li></ul>
4 Consultation	<ul style="list-style-type: none"><li>• Circulate the draft policy and consult the school community, with particular reference to teachers and other school staff (including teaching assistants, support staff, administrators and the board of management/trustees).</li><li>• Amend the draft policy, as necessary, in light of the consultation process.</li></ul>
5 Ratification and Communication	<ul style="list-style-type: none"><li>• Present the policy to the board of management for ratification.</li><li>• Make provision for circulation of the policy, or a statement of the key elements of the policy, to all staff, parents and students, including new staff and students.</li><li>• Communicate the ratified policy to other members of the school community.</li></ul>
6 Implementation	<ul style="list-style-type: none"><li>• Implement the procedures of the policy.</li><li>• Ensure that staff who handle, or have access to, personal data are fully familiar with the policy.</li></ul>
7 Monitoring	<ul style="list-style-type: none"><li>• Check that the policy is being implemented (e.g. by conducting periodic audits of data protection procedures) and identify any issues arising.</li><li>• Review and evaluate the impact of the policy at a pre-determined time, taking into account feedback from the school community and other stakeholders.</li></ul>
8 Review, Evaluation and Revision	<ul style="list-style-type: none"><li>• Revise as necessary, in light of the review and evaluation process.</li></ul>

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## **Information Security and Risk Management Policy**

**Policy Statement:** This policy sets out standards for the management of information security and information risks across the Trust.

**Paper Copies of this Document**

- If you are reading a printed copy of this document you should check the Trust's Policy website (<http://sharepoint/policies>) to ensure that you are using the most current version.

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## Information security management system policy template

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